



BAPTISTA TILE & STONE GALLERY

Quartz Manufacturer Care & Warranties

Caesarstone: [Care and Maintenance](#) | [Warranty](#)

Cambria: [Care and Maintenance](#) | [Warranty](#)

Dal Tile One Quartz: [Care and Maintenance](#) | [Warranty](#)

MSI Q Quartz: [Care and Maintenance](#) | [Warranty](#)

PentalQuartz: [Care and Maintenance](#) | [Warranty](#)

Silestone: [Care and Maintenance](#) | [Warranty](#)

LG Viatera: [Care and Maintenance](#) | [Warranty](#)

Teltos: [Care and Maintenance](#) | [Warranty](#)

Natural Stone Care & Maintenance

Natural Stone

-Use dish soap and water on a cloth or the soft side of a sponge for daily cleaning. - If you are using a cleaning product, be sure it is meant for natural stone. (i.e. StoneTech Klenz All or StoneTech Revitalizer)

-It is recommended that your natural stone be deep cleaned and resealed periodically. If you wish to clean and reseal yourself, please call (Baptista Tile and Stone Gallery) BTSG for product recommendations. If you do not wish to deep clean and reseal yourself, please call BTSG to schedule an estimate from our maintenance department.

Soapstone

Soapstone maintenance is completely different than any other natural stone. Soapstone can be oiled using mineral oil OR waxed using a special dry wax product. Application of these items is done at the client's discretion. When soapstone is oiled/ waxed, it is at its maximum color vibrancy. If the soapstone scratches, which it easily does, a fine grit sandpaper can be used to rub out the scratch. The stone can then be oiled/ waxed to even out the color again. Over time, the stone will become more saturated with oil/ wax and hold its color for longer stretches of time.

Don't:

-Do not use Windex, bleach, or any other cleaners not specifically formulated for natural stone.

-Do not put excess weight on unsupported overhangs as pressure can cause cracking/ breaking.

-Do not use your natural stone counter tops as a cutting board. This will damage both your knives and your counter tops.

Quartz & Engineered Stone Care & Maintenance

-Use dish soap and water on a cloth or the soft side of a sponge for daily cleaning.

-If you are using a cleaning product, be sure it is meant for quartz/ engineered stone. (i.e. StoneTech Quartz and Tile Cleaner)

Don't:

-Do not use Windex, bleach, or any other cleaners not specifically formulated for quartz/ engineered stone.

-Although quartz & engineered stones are ***heat resistant***, they are ***not heat proof***. It is not recommended that hot items, such as pots/ pans, curling irons, etc. be placed directly on your quartz/ engineered stone counter tops.

-Do not use your quartz/ engineered stone counter tops as a cutting board. This will damage both your knives and your counter tops